



Global ERP Program

End-to-end supply chain
integration via a global
single-client solution

Key Achievement

The key achievement of the program was to transform the organization's operating models for commercial and operations business processes into one globally harmonized model supported by the following main SAP components:

SAP ERP & SRM

SAP MDM & BW

Shared Service Center

The new ERP template supports a Shared Service Center Approach as well as full implementation for complex and fully integrated production sites. Based on the newly built processes and ERP template, the Boehringer sites in Italy, Brazil, Netherlands, UK and Ireland have already been rolled out and integrated into the new and global system environment. Several additional Rollouts are ongoing and planned for the near future.

Project Objectives

- Creation of a global ERP template
- Ability to react quickly to changes
- Standardized Rollout and Implementation approach
- Increase transparency throughout the organization
- Full compliance with legal, fiscal and GxP requirements

Initial Situation

The need to implement a new business unit providing global services throughout the Boehringer Ingelheim group as well as fragmented business processes and application systems operating with non-harmonized data resulted in a global initiative, both - for Business and IS – GBS, Global Business Services.

“The GBS program simplifies and synchronizes our global working environment. It is one of the key initiatives for better business processes helping us maintain and improve the performance of our company.”

Markus Ernst, IS ERP Program Manager

Solution – ERP template

Boehringer Ingelheim decided to implement a single client ERP solution for all Commercial and Operations departments, based on the SAP solutions ERP, SRM, MDM and BW. The project team was a joined team of business experts, internal and external IS members as well as CSV&C. The complete template development phase was supported by a best practice pharmaceutical process model introduced by CNT Management Consulting GmbH.

Key success factors during the creation of the ERP template as well as during the Rollout projects have been a global template governance team in close contact with the IS and business team members supported by defined standards on how to implement the template solution.

The implementation of the template functionalities has been supported by an offshore team in Bangalore, India which is part of the overall project contract with CNT Management Consulting.

Client

Name: Boehringer Ingelheim
Location: Ingelheim
Industry: Pharmaceutical
Revenue: mEUR 13,171
Employees: >44.000
Website: www.boehringer-ingelheim.com

Boehringer Ingelheim is a research-driven company dedicated to researching, developing, manufacturing and marketing pharmaceuticals that improve health and the quality of life.

Benefits

- Accelerated processing by integrating core processes, from sales order creation to planning, production and delivery
- Increased efficiency in production planning
- End to End Integration of business processes
- Support of Shared Service Model including Implementation
- Globally aligned business processes and system environment
- Enablement of the corporate strategy through fast reliable implementation of business growth strategies
- Full compliance with legal, fiscal, and GxP requirements ensured

Why CNT

A good balance between onsite project work as well as on- and offshore development has been one of the key factors which made the overall implementation a success for Boehringer Ingelheim.

CNT Management Consulting GmbH has been chosen for its detailed know-how in the pharmaceutical industry, the knowledge of several large scale template projects with global impact as well as their best practice process and documentation model.

CNT Input and Contribution

- Project Management
- Lead Consultants for eight process teams
- Computer System Validation & Compliance (CSV&C) Lead and Delivery
- Integration Management Lead and Delivery, both in Business and IS
- Template Definition, Implementation and Support
- Optimization of business processes based on a pharma reference model
- Implementation of best in class solutions
- Global Project Governance
- Coordination of on- and offshore development

Contact CNT

CNT Management Consulting GmbH
THE SQUAIRE 12, Am Flughafen
D-60549 Frankfurt
T: +49 (0)69 / 244 333 - 407
M: office@cnt-online.com
Web: www.cnt-online.com